
2010 BUDGET BRIEFING NOTE

2010 Staff Recommended Operating Budget –New & Enhanced Services

Issue/Background:

This briefing note summarizes the New and Enhanced Services proposed in the 2010 Staff Recommended Operating Budget. Appendix A summarizes recommended new and enhanced services along with funding sources by City Program, Agency, Board and Commission (ABC) and Appendix B lists all recommended new and enhanced initiatives.

Key Points:

- New and Enhanced Services included in the 2010 Staff Recommended Operating Budget total \$51.626 million gross and \$1.511 million net.
- The 2010 Staff Recommended New and Enhanced Services have been categorized into four broad areas as follows and are outlined in Table 1 below:
 - **New/Enhanced Services Funded from City’s Own Sources** – total \$16.923 million gross and \$10.741 million net. The net expenditure requirement is mainly for Toronto Transit Commission (\$9.280 million) and Information and Technology (\$1.540 million).
 - **New/Enhanced Services Funded by Grants and Transfers** – total \$18.894 million gross and \$0 net.
 - **New User Fees** will generate revenues totalling \$10.064 million and, after offsetting gross expenditures of \$0.834 million, will generate net revenue of \$9.230 million in 2010.
 - **Capital Project Delivery** – total \$14.976 million gross will be fully funded from the 2010 – 2019 Approved Capital Budget and Plan. Funds are provided for capital positions to deliver approved capital projects.
- Funding of \$9.280 million gross and net is allocated to Recommended New and Enhanced services for the Toronto Transit Commission. This funding will be used for additional route supervisors, Pass Vending Machine maintenance, Attendance Management and Health and Safety initiatives, IT staff and improving subway cleanliness.

Table 1
2010 Operating Budget - Recommended New and Enhanced Services
by Category

(\$000s)	Gross Expenditure	Revenue	Net Expenditure
Services Funded from City Own Source Revenues	16,922.6	6,182.0	10,740.6
Services Funded by Grants and Transfers	18,893.7	18,893.7	0.0
New User Fees	833.6	10,063.5	(9,229.9)
Capital Project Delivery	14,975.6	14,975.6	0.0
Total:	51,625.5	50,114.8	1,510.7

- New and enhanced services funding of \$5.523 million gross and \$1.540 million net is recommended for Information & Technology for staff to deliver capital projects in the 2010 - 2019 Approved Capital Budget and Plan; the Risk Management Information System Upgrade and the Accounts Payable Process Improvements; and the cost of SAP license fees for accounting, budgeting, payroll, Human Resources, work order management, purchasing and inventory management purposes for the City.
- For more information on users fees, please refer to the *Changes to Existing User Fees/Charges and New User Fees/Charges in the 2010 Recommended Operating Budget* briefing note at http://www.toronto.ca/budget2010/pdf/briefingnote_2010_userfees.pdf.
- Further details on the New and Enhanced Services of each City Program/ABC can be found in the 2010 Operating Budget Analyst Briefing Notes at http://www.toronto.ca/budget2010/analystnotes_operating.htm.

Attachments:

Appendix 1 – 2010 Recommended Operating Budget: New/Enhanced

Appendix 2 – 2010 Operating Budget – Recommended New and Enhanced Services

Prepared by: Emily Fan, Financial Planning Division, 419-392-2991,
efan@toronto.ca

Further information: Bert Riviere, Manager, Financial Planning Division, 416-397-4227,
briviere@toronto.ca

Date: March 2, 2010

APPENDIX A



**CITY OF TORONTO
2010 RECOMMENDED OPERATING BUDGET
NEW / ENHANCED**

(In \$000's)	Gross Expenditure	Revenue	Net Expenditure
Citizen Centred Services "A"			
Economic Development & Culture	40.0	40.0	0.0
Long Term Care Homes & Services	809.3	809.3	0.0
Parks, Forestry & Recreation	3,109.3	5,309.5	(2,200.2)
Shelter, Support & Housing Administration	378.8	378.8	0.0
Toronto Employment & Social Services	16,160.4	16,160.4	0.0
3-1-1 Customer Service Strategy	236.0	236.0	0.0
Sub-Total Citizen Centred Services "A"	20,733.8	22,934.0	(2,200.2)
Citizen Centred Services "B"			
Fire Services	145.6	4,890.4	(4,744.8)
Municipal Licensing & Standards	0.0	195.0	(195.0)
Technical Services	1,447.6	2,156.3	(708.7)
Toronto Building	1,299.9	1,299.9	0.0
Transportation Services	688.0	1,989.2	(1,301.2)
Sub-Total Citizen Centred Services "B"	3,581.1	10,530.8	(6,949.7)
Internal Services			
Office of the Chief Financial Officer	2,685.0	2,685.0	0.0
Office of the Treasurer	2,606.0	2,981.0	(375.0)
Facilities & Real Estate	1,352.3	1,352.3	0.0
Information & Technology	5,522.5	3,982.5	1,540.0
Sub-Total Internal Services	12,165.8	11,000.8	1,165.0
City Manager			
City Manager's Office	1,140.0	1,140.0	0.0
Sub-Total City Manager	1,140.0	1,140.0	0.0
Other City Programs			
City Clerk's Office	370.0	383.7	(13.7)
Legal Services	353.3	353.3	0.0
Sub-Total Other City Programs	723.3	737.0	(13.7)
Accountability Offices			
Auditor General's Office*	43.6	0.0	43.6
Office of the Ombudsman*	191.8	0.0	191.8
Sub-Total Council Appointed Programs	235.4	0.0	235.4
TOTAL - CITY OPERATIONS	38,579.3	46,342.5	(7,763.2)
Agencies, Boards and Commissions			
Toronto Public Health	3,194.7	3,194.7	0.0
Heritage Toronto	10.0	10.0	0.0
Theatres	250.0	250.0	0.0
Toronto Zoo	175.6	181.8	(6.2)
Toronto & Region Conservation Authority	85.8	85.8	0.0
Toronto Transit Commission - Conventional	9,280.1	0.0	9,280.1
Toronto Police Service	50.0	50.0	0.0
TOTAL - AGENCIES, BOARDS AND COMMISSIONS	13,046.2	3,772.3	9,273.9
TOTAL LEVY OPERATING BUDGET	51,625.5	50,114.8	1,510.7

*These estimates reflect the Auditor General's and Ombudsman's budget requests. These requests will be considered by the Budget Committee at its Wrap-Up meeting on March 12, 2010.



2010 Operating Budget - Rec'd New and Enhanced Services Summary of Administrative Review

(\$000s)	Gross Expenditure	Revenue	Net	Change in Positions
CITIZEN FOCUSED SERVICES "A"				
Economic Development & Culture				
John St. Roundhouse Rail Heritage - Op. Impact of Capital	40.0	40.0	0.0	0.0
Long Term Care Homes & Services				
New Long-Term Care Homes Act - Draft Regulations	809.3	809.3	0.0	9.3
Parks, Forestry & Recreation				
Tree Maintenance and Planting	2,105.0	2,105.0	0.0	3.0
Investing in Families Program	580.0	580.0	0.0	10.0
FPARS Systems Integrator	60.0	60.0	0.0	1.0
Bayview Planting	250.0	250.0	0.0	0.4
Can-Bike Program Expansion	83.3	83.3	0.0	1.9
Expansion of Learn to Swim Program	31.0	31.0	0.0	0.7
New User Fees for Recreation Programs	0.0	460.2	(460.2)	0.0
One Time Account Set Up Fee	0.0	1,575.0	(1,575.0)	0.0
TTR and Internet Administrative Fee	0.0	165.0	(165.0)	0.0
Shelter, Support & Housing Administration				
New Positions to Administer Social Housing Renovation and Retrofit Program (SHRRP)	378.8	378.8	0.0	5.0
Toronto Employment & Social Services				
Federal Stimulus Fund - Enhanced Employment Services	15,660.4	15,660.4	0.0	16.0
French Language Service Enhancement	500.0	500.0	0.0	5.0
311 Customer Service Strategy				
Funding to Support Capital Projects	236.0	236.0	0.0	0.0
CITIZEN FOCUSED SERVICES "B"				
Fire Services				
Charging for all False Alarms	145.6	4,890.4	(4,744.8)	2.0
Municipal Licensing and Standards				
Increase Re-inspection Fees	0.0	195.0	(195.0)	0.0
Technical Services				
Transit City Positions	1,256.3	1,256.3	0.0	16.0
Implement Full Stream Utility Cut Permit Fee to Recover Associated Costs	0.0	400.0	(400.0)	0.0
Positions for Waterfront Toronto Development Project Review	191.3	500.0	(308.7)	2.0
Toronto Building				
Dedicated Sign Unit for Enforcement & Administration of New Sign Regulation	1,299.9	1,299.9	0.0	13.0
Transportation Services				
Right of Way - New Construction Fees	0.0	169.2	(169.2)	0.0
Implement Pavement Degradation Fee to Cover Utility Cut related Losses	0.0	1,000.0	(1,000.0)	0.0
Increase Utility Cut Billings Fee to Provide for Enhanced Inspection & Enforcement	688.0	820.0	(132.0)	10.0
INTERNAL FOCUSED SERVICES				
Office of the Chief Financial Officer				
FPARS - Planning and Budgeting Implementation with Business Process Reconfiguration	2,685.0	2,685.0	0.0	36.0



2010 Operating Budget - Rec'd New and Enhanced Services Summary of Administrative Review

(\$000s)	Gross Expenditure	Revenue	Net	Change in Positions
INTERNAL FOCUSED SERVICES				
Office of the Treasurer				
Customer Service Strategy Development	250.0	250.0	0.0	0.0
PPEB Service Review	250.0	250.0	0.0	0.0
e Procurement Implementation Plan Capital Project	241.0	241.0	0.0	3.0
FPARS - Planning and Budgeting Implementation with Business Process Reconfiguration - Accounting Services	635.0	635.0	0.0	8.0
FPARS - Planning and Budgeting Implementation with Business Process Reconfiguration - Pension, Payroll & Employee Benefits	1,230.0	1,230.0	0.0	18.0
New Tax Account Set Up Fee	0.0	375.0	(375.0)	0.0
Facilities & Real Estate				
Fuel Purchasing Program	80.5	80.5	0.0	1.0
Custodial Services for Toronto Police	196.6	196.6	0.0	3.6
Custodial Services for Childrens Services	50.8	50.8	0.0	1.0
Communications & Marketing Consultant for Union Station Revitalization	72.4	72.4	0.0	1.0
SAP Real Estate Leasing - Senior Business and Systems Analyst	80.5	80.5	0.0	1.0
Security Positions for Toronto Water	59.8	59.8	0.0	1.0
Building Operators for Toronto Police	96.0	96.0	0.0	2.0
SAP Preventive Maintenance	341.5	341.5	0.0	4.0
Acquisition Projects (819 Sheppard Ave)	34.0	34.0	0.0	0.0
Custodial Services for City Clerks	255.2	255.2	0.0	1.5
FPARS - Senior Business and System Analyst	85.0	85.0	0.0	1.0
Information & Technology				
Staffing Requirements to Deliver Capital Projects	1,675.0	1,675.0	0.0	28.0
Positions to assist in delivering the Risk Management Information System (Financial Services Capital Project)	184.5	184.5	0.0	2.0
Position to assist in delivering the Accounts Payable Process Improvements project (Financial Services)	123.0	123.0	0.0	1.0
Maintenance for SAP Licenses	1,540.0	0.0	1,540.0	0.0
Positions for the SAP Landscape Upgrade Capital Project	2,000.0	2,000.0	0.0	19.0
CITY MANAGER				
City Manager's Office				
FPARS	1,140.0	1,140.0	0.0	17.0
OTHER CITY PROGRAMS				
City Clerk's Office				
Archives' Revenue initiatives. - Workshops, Digital Prints and Fund-Raising Initiatives	0.0	13.7	(13.7)	0.0
Capital Project Staffing - E-Forms	150.0	150.0	0.0	1.6
Integrated Access to Archival Records	47.0	47.0	0.0	0.3
Public Appointment Database	173.0	173.0	0.0	1.8



2010 Operating Budget - Rec'd New and Enhanced Services Summary of Administrative Review

(\$000s)	Gross Expenditure	Revenue	Net	Change in Positions
OTHER CITY PROGRAMS				
Legal Services				
Solicitor Resources to Support Transit City Project	256.8	256.8	0.0	2.0
Law Clerk Required for the Transit City Project	51.3	51.3	0.0	1.0
Legal Assistant for the Transit City Project	45.2	45.2	0.0	1.0
ACCOUNTABILITY OFFICES				
Auditor General's Office				
Administrative Assistant to Support the Fraud and Waste Hotline Program	43.6	0.0	43.6	0.6
Office of the Ombudsman				
Office of the Ombudsman New / Enhanced 2010 Budget	191.8	0.0	191.8	0.0
AGENCIES, BOARDS AND COMMISSIONS				
Toronto Public Health				
Investing In Families Expansion with Social Services	874.2	874.2	0.0	10.0
Syphilis Outbreak Response Campaign	91.0	91.0	0.0	0.0
IT Staff for TPH Capital Projects	2,229.5	2,229.5	0.0	23.6
Heritage Toronto				
One-time Section 37 Funds for Plaques	10.0	10.0	0.0	0.0
Toronto Centre for the Arts				
New initiatives in the George Weston Recital Hall	250.0	250.0	0.0	0.0
Toronto Zoo				
Coordinator, Education for Sustainable Development Program	31.8	31.8	0.0	1.0
Curator Fishes (Grant Funded)	30.0	30.0	0.0	1.0
Expansion of Animal Outreach Program	113.8	120.0	(6.2)	2.0
Toronto and Region Conservation Authority				
New positions for Environmental Assessment work in Peel and York region	85.8	85.8	0.0	2.1
Toronto Transit Commission - Conventional				
Subway Station Cleanliness	2,000.0	0.0	2,000.0	16.0
Health and Safety Initiative	2,305.1	0.0	2,305.1	13.0
Other Workforce Changes	1,826.2	0.0	1,826.2	30.0
Attendance Management	2,130.0	0.0	2,130.0	5.0
Fitness for Duty	675.0	0.0	675.0	0.0
Route Supervisors	343.8	0.0	343.8	5.0
Toronto Police Service				
FPARS System Coordinator	50.0	50.0	0.0	1.0
Total:	51,625.6	50,114.9	1,510.7	362.4