2001 Capital & Operating Budget Overview

January 31, 2001

Presentation Outline

- CAO
 - Operating and Capital Budget Overview

- Chief Financial Officer
 - Preliminary Capital and Operating Budget
 - Overview of Financial Condition

Tax Cost of Services Per Household*

Service	Cost Per Year
Police	\$361
Capital Financing & Other	\$239
 Shelter, Housing & Support 	\$182
 Social Assistance 	\$169
Fire	\$149
TTC	\$122
 Bridges, Roads & Sidewalks 	\$103
 Common / Corporate Service 	s \$95
 Parks & Recreation 	\$80
Library	\$66

^{*(}Based on 2000 interim tax bill average assessed household is \$220,000 for 2000 net of user fees & grants)

Tax Cost of Services Per Household* Service Cost Per Year

 Garbage & Recycling 	\$45
Public Health	\$37
Children's Services	\$35
Grants	\$29
 Ambulance 	\$24
 Homes for the Aged 	\$15
 Urban Development Services 	\$8
Total City Services	\$1,759
Education	\$911
Total Taxes	\$2,670

^{*(}Based on 2000 interim tax bill average assessed household is \$220,000 for 2000 net of user fees & grants)

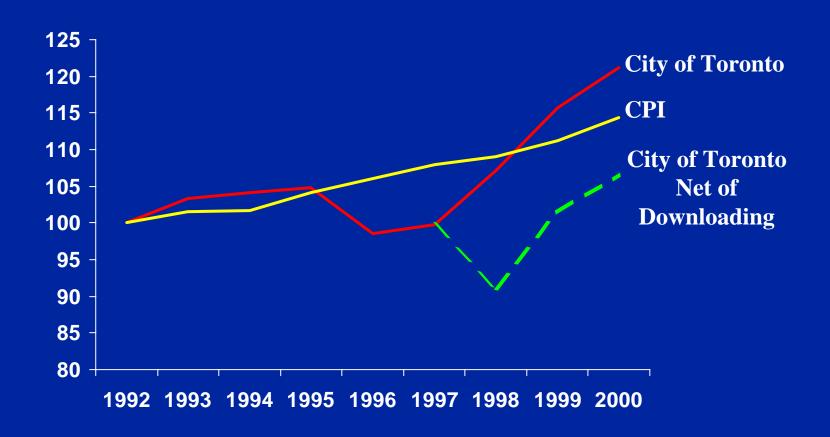
Indicators of City's Financial Condition*

Sustainability - ability to maintain programs and infrastructure without increasing debt or running down physical and financial assets

Flexibility - ability to fund rising commitments with additional revenues or new debt

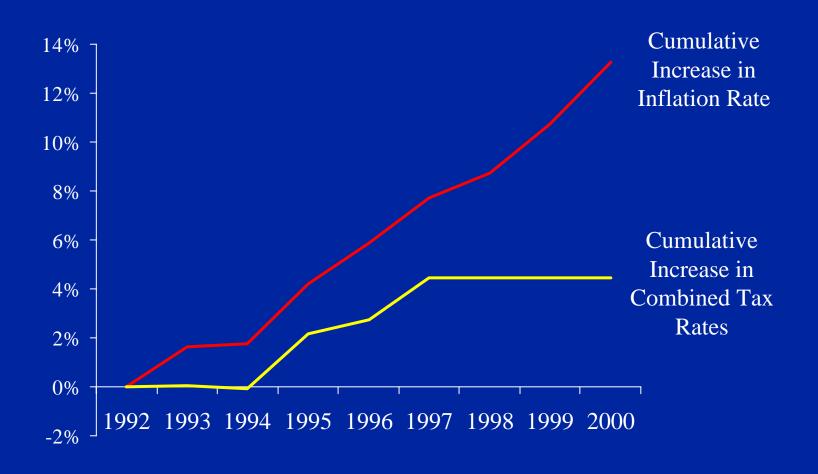
Vulnerability - dependence upon expenditures and revenues not under government's control, e.g. welfare, provincial funding

City's Expenditure Growth "Flat"

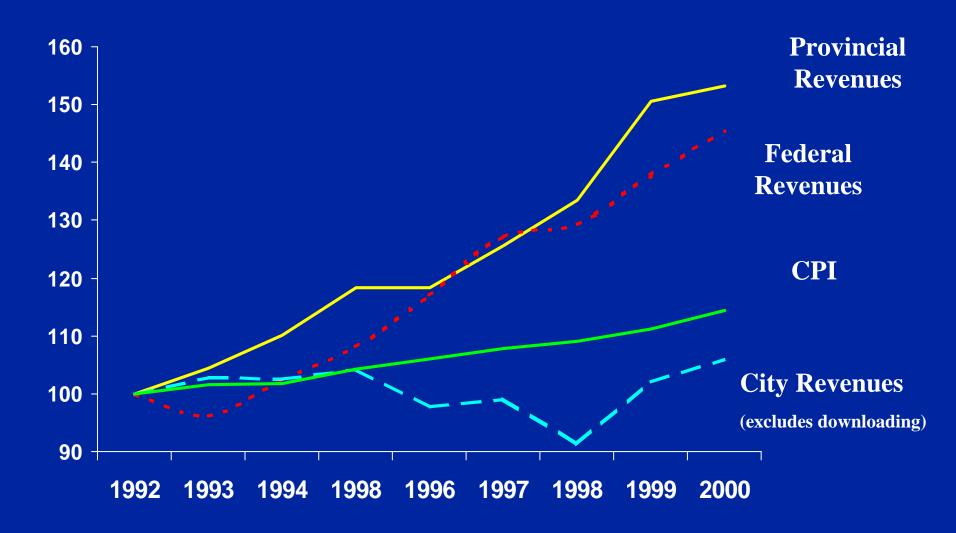


Index 1992 = 100

Property Taxes Rising Less than Inflation



City's Revenues Not Indexed



Index 1992 = 100

A Decade of Constraint

- Pre-amalgamation 1992-1997
 - Expenditure Control Program
 - Social Contract
 - Recession
- Post-Amalgamation 1998-2000
 - Amalgamation Savings & Costs
 - Local Service Realignment Costs
 - Other Budgetary Pressures

Pre-Amalgamation - Significant Reductions Absorbed 1992-97

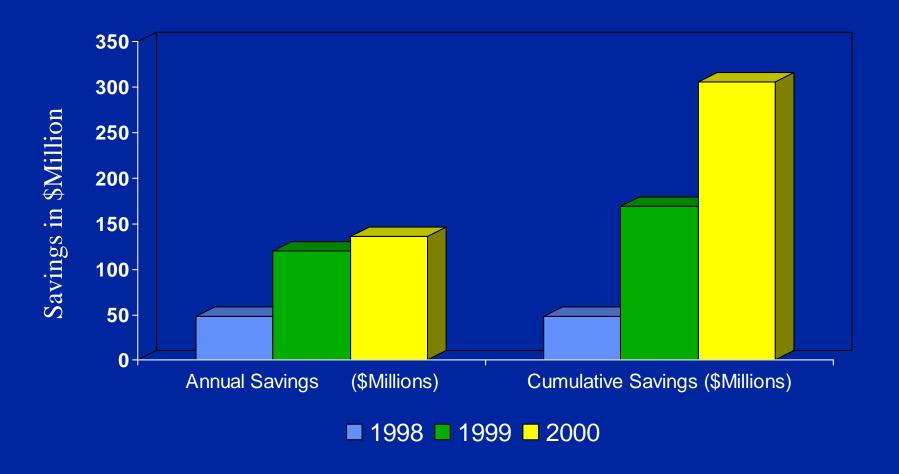
Provincial Downloading

\$281M

- Total Operating & Capital
 Grant Reduction
- Loss of Road Grants & Hwy Transfers
- Tax Assessment Loss

\$184M

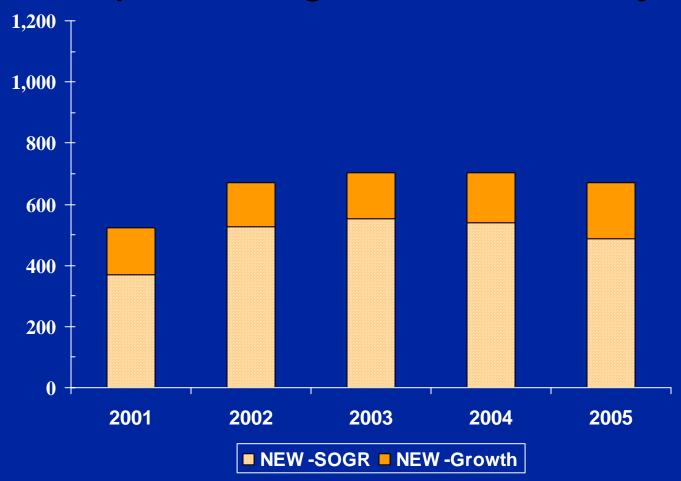
Amalgamation Efficiencies / Savings 1998-2000



Capital Budget Guiding Principles

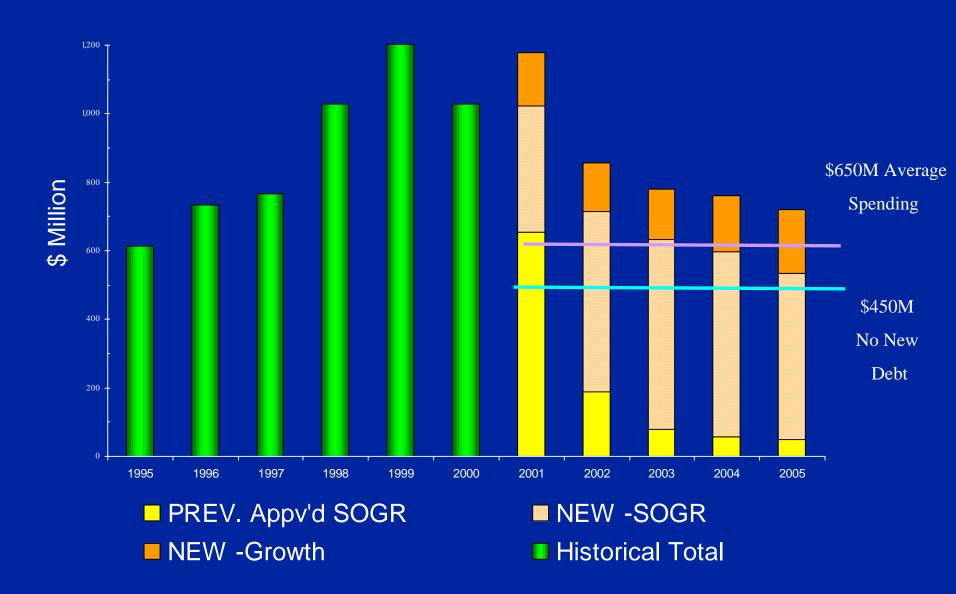
- Maintain existing inventory of infrastructure and address back-log issues in State of Good Repair
- Give priority to infrastructure investments required to ensure health & safety standards
- Capital investments generate operating savings
- 5 year plan subject to controls

2001-2005 Recommended Capital Program- New Projects

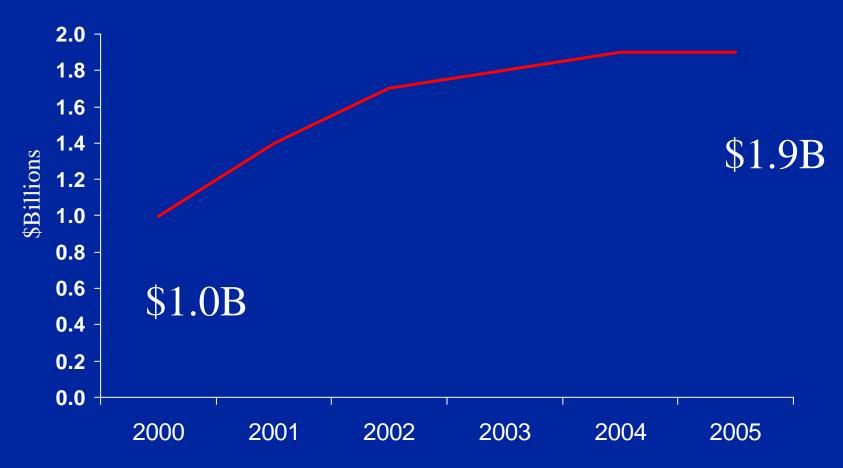


*Tax Supported - \$ 4.3 Billion (Gross)

1995-2005 Capital Program Overview

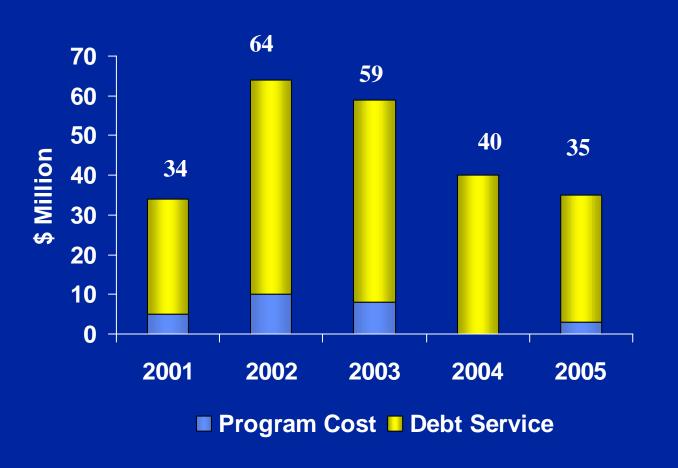


The Net Capital Debt Burden*



*Tax Supported Debt Forecast 2001- 2005 Preliminary Capital Forecast

Incremental Impact of Capital on Operating Budget



2000 Operating Budget Components

Capital Financing & Other - 13%

ABCs - 27%

- Police
- Transit
- Library
- Conservation
- Zoo
- Exhibition Place

Directly Controlled - 20%

- Fire
- Transportation
- Parks & Recreation
- Solid Waste
- Planning & Building
- Economic Development
- Corporate Support
- Arts, Culture & Heritage

Provincially Mandated / Cost Shared - 39%

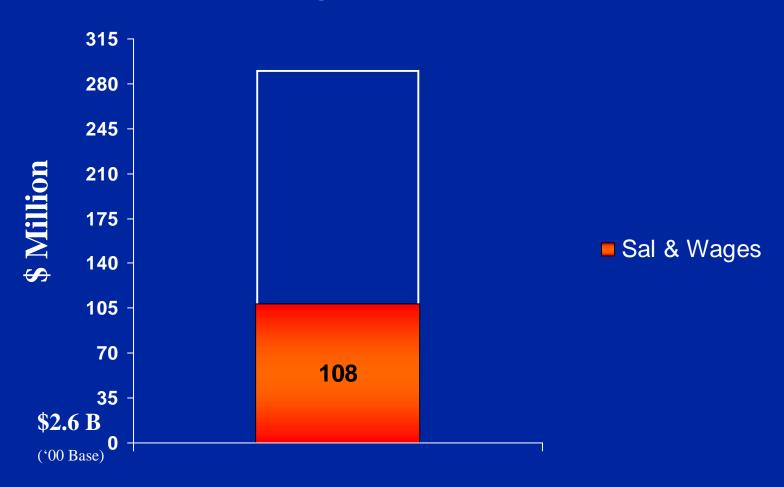
- Social Assistance
- Children's Services
- Public Health
- Ambulance

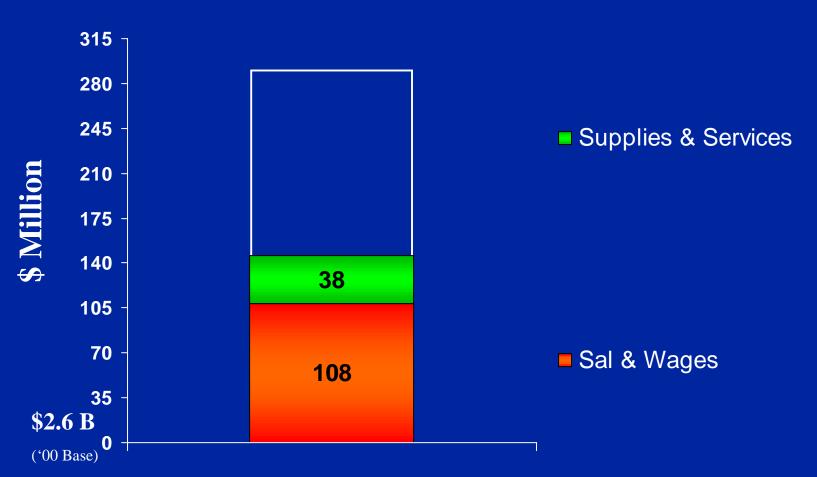
- Long-term Care
- Hostels
- Housing

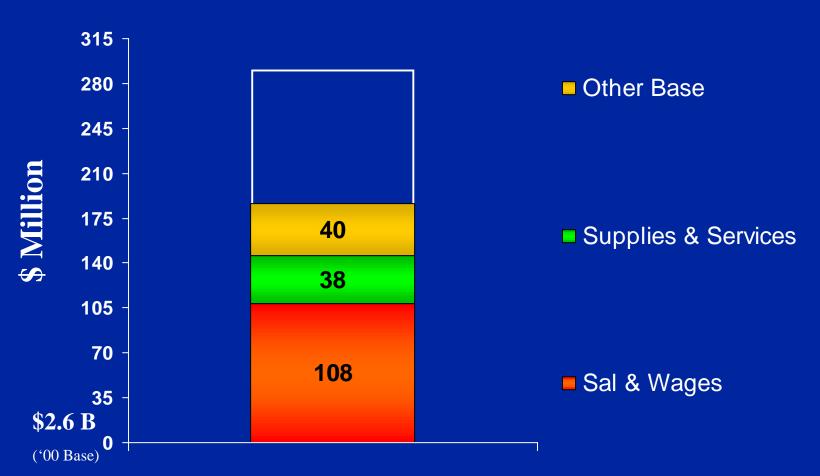
Principles Guiding Operating Budget Review

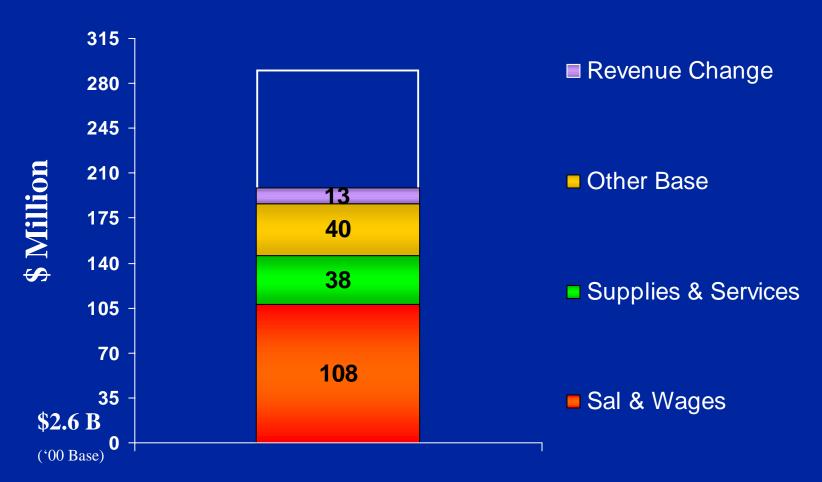
- Council's Strategic Goals and Priorities
- Minimize taxpayer burden increases
- Assess programs and activities for continued usefulness, and value to the taxpayers
- Assess full term impact of new and/or expanded initiatives/services
- Improve efficiency wherever possible
- Evaluate cost of Council approved service levels

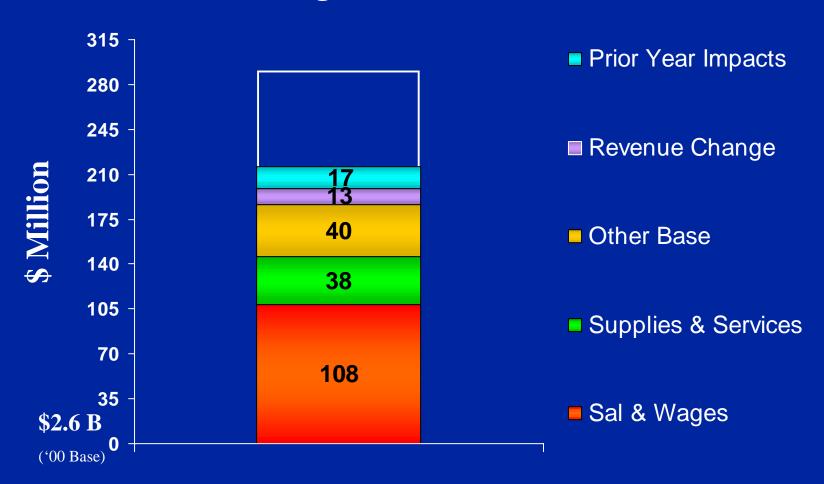
Total Incoming Pressures: \$305 M

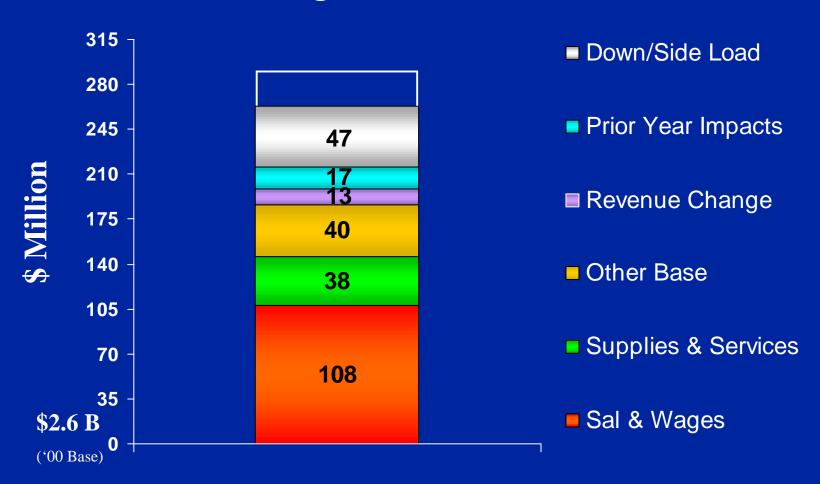


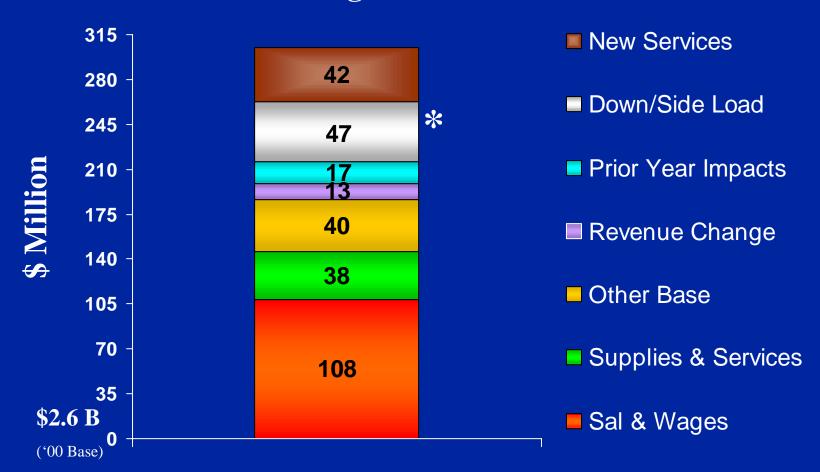












^{* \$47}m new operating impact toward \$276m spending for downloading in 2001.

Impact of Budget Pressures on Gross and Net Budgets

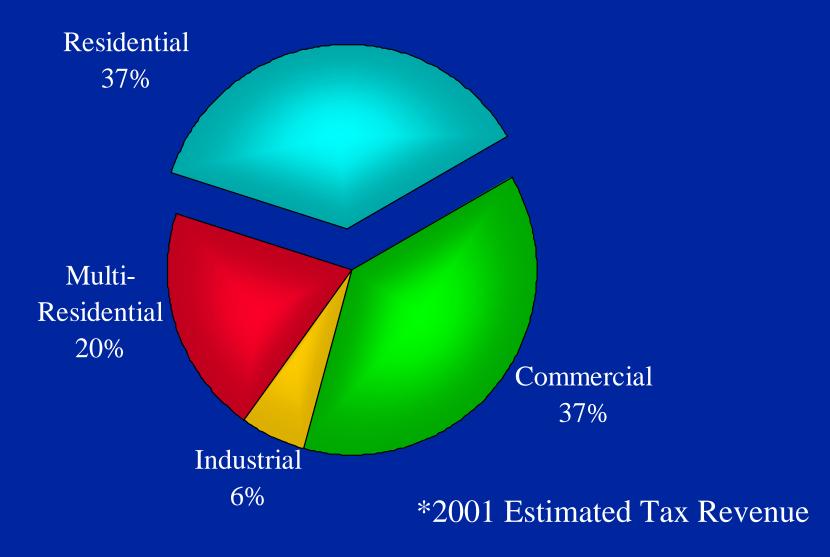
• \$305 million pressure equivalent to:

• 5% of \$5.9 billion gross operating budget

• 12% of \$2.6 billion net operating budget

Constrained Tax Base * - Bill 140

1% tax increase = \$9.6 million



Council's Options for 2001

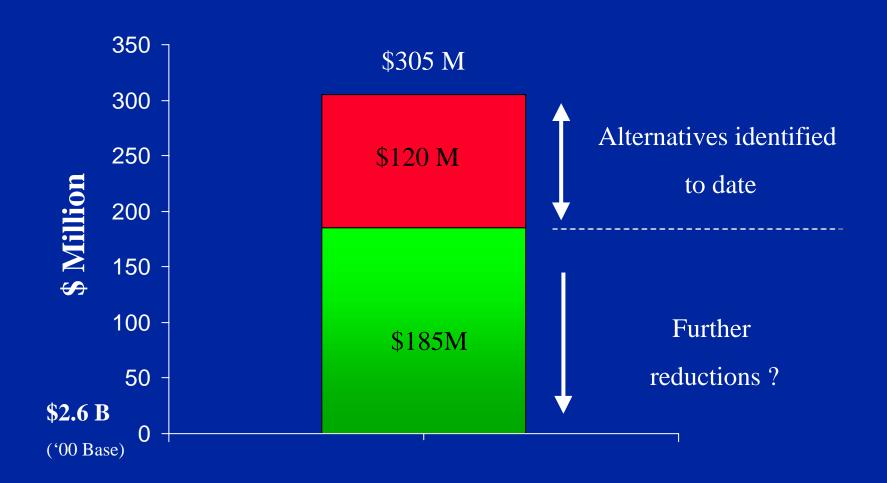
- Prioritize Service Levels, Adjust Services
- Seek Assistance from Province
- Increase Taxes & Fees
- Combination of Above

Options to Deal with Pressures

Combinations of Service Level Reductions and Tax Increases Amounting to \$305 million

Service Level Poduction	Tax Increase Ontion
Reduction	Option
\$0	32%
(\$50M)	26%
(\$100M)	21%
(\$120M)	19%
(\$185M)	12%
(\$200M)	11%
(\$250M)	6%
(\$305M)	0%

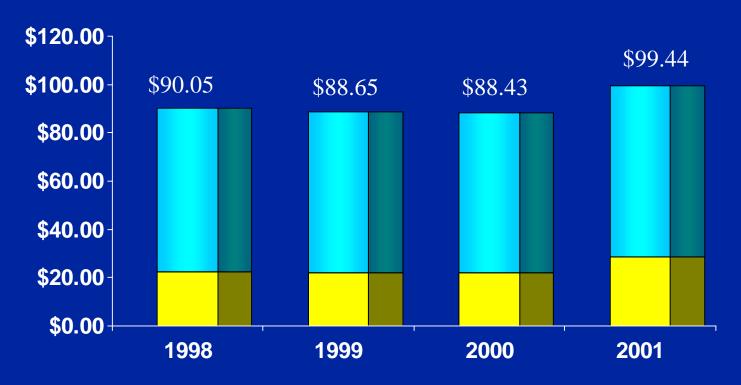
Alternatives for Expenditure Reduction



Tracking our Progress

- Two ways to compare our performance
 - Internal year over year trends
 - Compare to other municipalities
- Another phase of continuous improvement
- Following examples represent cost shared, quality of life and universal programs

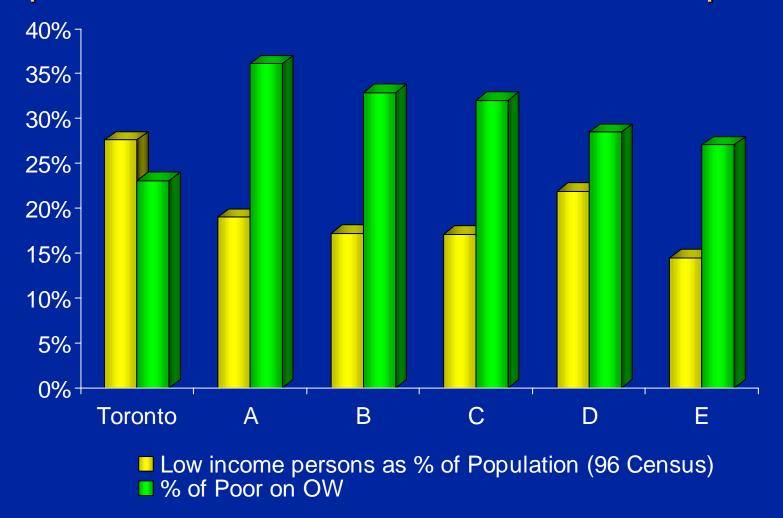
Efficiency Measure- Social Services Monthly Cost to City of Program Benefits & Program Delivery per Person on Ontario Works 1998-2001



- Monthly Cost per Person- Program Benefits (City's Share- 20%)
- Monthly Cost per Person- Program Delivery (City's Share- 50%)

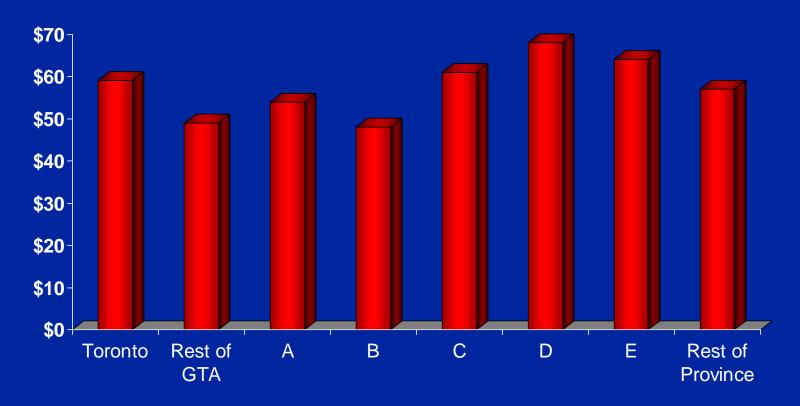
Source: Toronto Social Services Division

Service Level Indicator- Social Services People on Ontario Works vs. Low Income Population



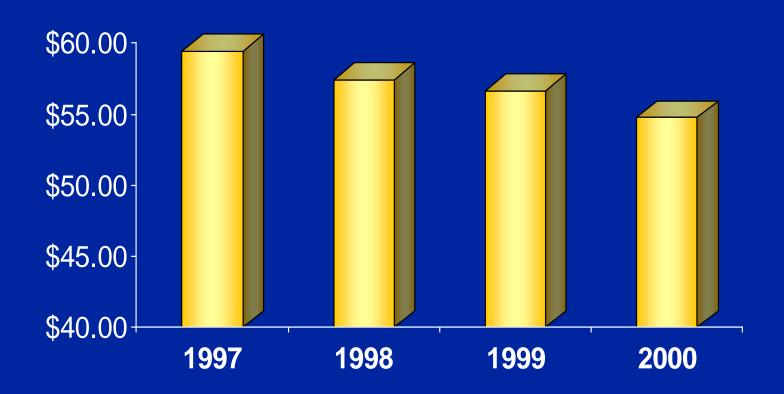
Source: Statistics Canada, Toronto Social Services, OW Delivery Agent

Solid Waste Gross Expenditures per Capita (combined upper & lower tier by region)

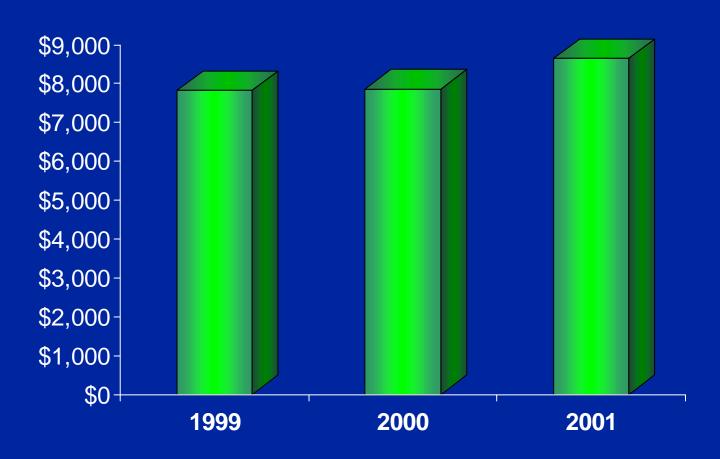


Source- 1998 FIR- Ministry of Municipal Affairs (Lower and upper tier aggregated by Region), Population & Household figures from MMAH's 1997 Enumeration for 1998 Municipal Structure

Efficiency Measure -Garbage Collection Collection Cost per Tonne 1997-2000

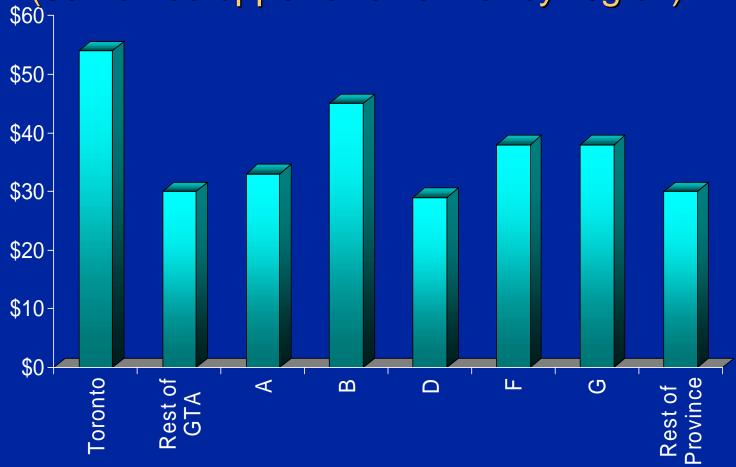


Efficiency Measure-Parks Cost Per Hectare



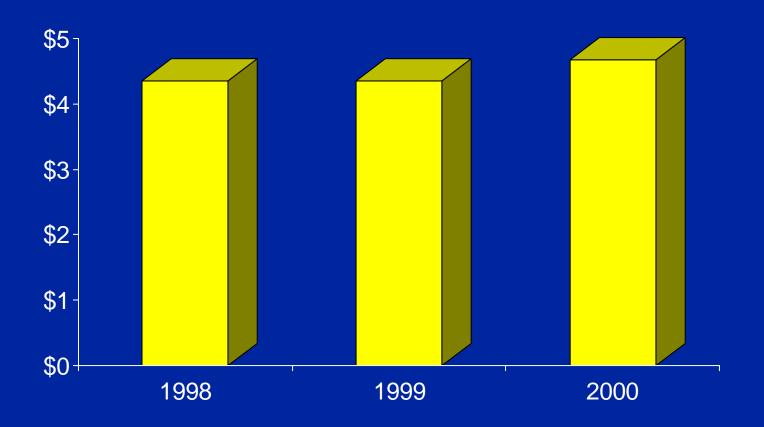
Source: Toronto Parks and Recreation

Library - Service Level Proxy Gross Expenditures per Capita (combined upper & lower tier by region)



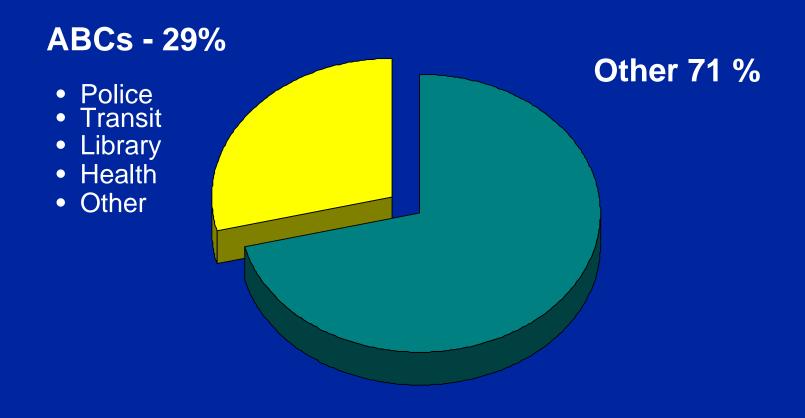
Source- 1998 FIR- Ministry of Municipal Affairs (Lower and upper tier aggregated by Region), Population & Household figures from MMAH's 1997 Enumeration for 1998 Municipal Structure

Efficiency Measure-Library Cost per Circulation 1998-2000

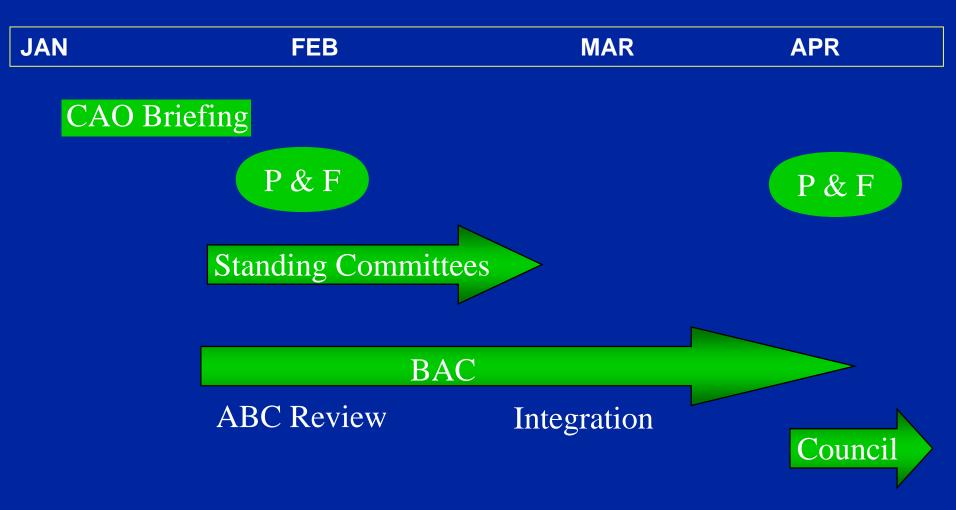


Source: Toronto Public Library, Planning & Development

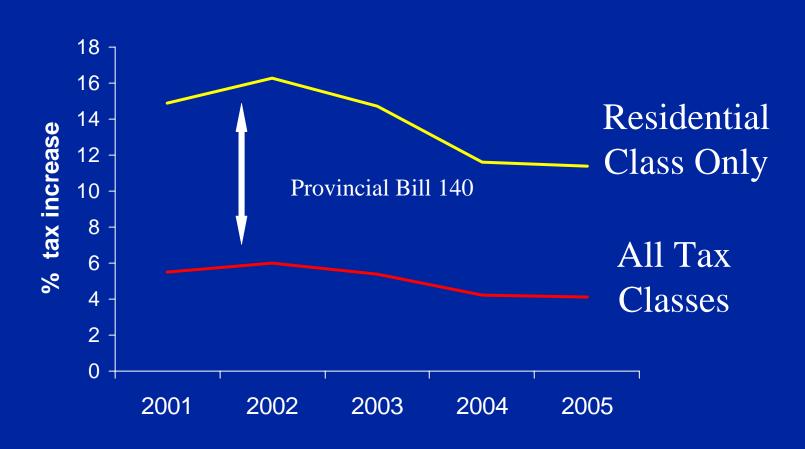
Importance of ABC Review



2001 Council Budget Process



Outlook for the Future*



^{*}assumes no recession

Conclusion?

Expenditures increases at this level are <u>not</u> <u>tenable</u>

- Downloading must be fixed (ie. TTC Capital)
- Access to full tax base

Action Plan to Address Continuing Pressures (2002 and Beyond)

Shifting Gears

- review and improve financial protocols and practices
- assess and rank service priorities
- implement multi-year service plans including performance measures and trends
- implement "all up" capital/operating financial implications with full year impacts
- offset in year service level changes

Action Plan to Address Continuing Pressures (2002 and Beyond)

Continuous Improvement for Greater Efficiency

- address service duplication/overlap
- re-engineer outdated processes
- technology to support efficiency
- update work rules and practices
- provide incentives for efficiencies achieved
- increase city's competitiveness and utilization of service delivery options
- implement activity based management and costing